



Welcome to Special Pathogens Laboratory, LLC, The Legionella Experts!

This packet includes everything you need to start testing for *Legionella* and other waterborne pathogens.

- **Account Application**

The first step is to fax your completed and signed account application to 412-281-7445.

- **Testing Services**

Provides a list of our testing service, test codes, methods, and results schedule.

- **Chain of Custody Test Request Form**

This form serves as your request for specific SPL services to be signed and returned with your shipment of samples.

For questions regarding pricing, laboratory services, methods, our Total Legionella Control solutions, including consulting and education and ZEROutbreak protection (compliance with ASHRAE 188), please contact Connor Olson at 877-775-7284.

Thank you for choosing Special Pathogens Laboratory. More than a lab, we look forward to meeting all of your water safety needs and collaborating with you to prevent disease caused by *Legionella* and other waterborne pathogens.

Sincerely,

Janet E. Stout, PhD
President and Director



ACCOUNT APPLICATION

Please complete and fax to 412-281-7445. For assistance, call 412-281-5335 or 877-775-7284.

Contact Information

Company Name:		
Report Contact:	Email:	
Department:	Phone:	
Address 1:	Fax:	
Address 2:		
City:	State:	Zipcode:
Type of Organization:	<input type="checkbox"/> Corrections <input type="checkbox"/> Healthcare <input type="checkbox"/> Long term care	<input type="checkbox"/> Education <input type="checkbox"/> Healthcare VA <input type="checkbox"/> Real estate
		<input type="checkbox"/> Engineering <input type="checkbox"/> Hospitality <input type="checkbox"/> Water Treatment
Other:		

Billing Information

Company Name:		
Billing Contact:	Phone:	
Address 1:	Email:	
Address 2:	Fax:	
City:	State:	Zip Code:

Account Selection

Account Options:	<input type="checkbox"/> Account (Net 30 days.)
	<input type="checkbox"/> Credit Card (Credit card charged upon delivery of results.)
Federal Tax ID#:	
Invoice/Sales Receipt Preference (choose one):	<input type="checkbox"/> Mail <input type="checkbox"/> Email

Credit Card Information

Name on Card:		
Type of Card:	<input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <input type="checkbox"/> AMEX	Exp Date:
		CVV2 Code:
Credit Card #:		



ACCOUNT APPLICATION

How did you hear about us?

<input type="checkbox"/> Web search	<input type="checkbox"/> Web Ad	<input type="checkbox"/> Print ad	<input type="checkbox"/> Trade show	<input type="checkbox"/> Presentation
Referred by Name / Organization:				
Other:				

Agreement

Type of Credit Agreement: Net 30 days—payment due 30 days from date of invoice. Any balance over the 30 days will be subject to a late fee charge of 1% per month.

Credit cards will be charged the full amount owed upon delivery of results.

Special Pathogens Laboratory’s (SPL) maximum liability relating to services rendered under this Service Agreement, regardless of the form of action, shall be limited to charges paid by you to SPL for the services giving rise to liability.

I (We) assume responsibility for and guarantee payment to Seller of all sums due and payable by the party listed on this application, including interest and late charges assessed, collection costs incurred to collect balance and all reasonable attorney’s fees.

I (We) have reviewed the SPL account application and agree to the SPL services and the additional SPL Account Application and Chain of Custody Test Request form terms and conditions as described and attached.

I agree to the above terms:

Signature: _____

Date: _____

SPL USE ONLY		
Set up by:	Date	Acct #:



ACCOUNT APPLICATION & CHAIN OF CUSTODY

TERMS AND CONDITIONS

1. Confidentiality

SPL shall maintain confidential nonpublic information of Client furnished to SPL, except to the extent approved in writing by Client.

2. Consequential Damages

SPL shall not be responsible for any incidental, indirect, or consequential damages (including loss of profits) incurred by Client or any third party occasioned by services performed by SPL or by application or use of reports or other information provided by SPL. Client shall indemnify, defend, and hold harmless SPL from any and all such damages and liability.

3. Sample Containers and Collection

Client shall insure proper sampling and bear the cost of returning samples to SPL under proper storage and preservation conditions. SPL shall not warrant sample integrity unless sampling has been performed by a member of SPL's field services staff.

4. Sample Retention and Disposal

A portion of all samples shall be retained by SPL for a period of two weeks after all testing is complete. If samples need to be held longer, the Client shall state any special requirements on the completed Chain of Custody Test Request form. After this retention period, SPL will dispose of samples at no cost to Client.

5. Standard of Performance

For the services performed by it, SPL hereby warrants that it will apply its best reasonable scientific knowledge and judgment and employ its best reasonable level of effort, consistent with the professional standards of the environmental testing industry, in performing the analytical services requested by Client. In undertaking laboratory analyses and reporting results, SPL warrants only the results of analyses for each test sample as submitted by Client to SPL. SPL disclaims all other warranties, expressed, or implied.



TESTING CODES AND TURN AROUND TIMES

Code	Test	Method	Results
101	<i>Legionella</i> Culture (includes serotyping)	SPL Modified ISO 11731	7–10 days
101-L	<i>Legionella</i> Culture (1 liter)	SPL Modified ISO 11731	7–10 days
124	<i>Legionella pneumophila</i> qPCR		2–4 days
102	<i>Pseudomonas aeruginosa</i>	ASTM International	2–10 days
103	Heterotrophic Plate Count (HPC)	MWW 9215B	2–7 days
104	<i>Stenotrophomonas maltophilia</i>	Modified ASTM D5246	2–10 days
105	<i>Acinetobacter</i> spp.	Modified ASTM D5246	2–10 days
106	Coliforms: E.coli & Total presence-absence	SMWW 9223B Colilert	1–3 days
107	Coliforms: E.coli & Total quantitative	SMWW 9223B Colilert	1–3 days
108	Mycobacterium Culture (NTM) presence-absence <i>Species identification sub-contracted + fees</i>	USMS-B022	6–8 weeks
125	Compliance Coliforms: E.coli & Total presence-absence	120mL	1–3 days
126	Compliance Heterotrophic Plate Count (HPC)	120mL	2–3 days
300	Waterborne Pathogens Panel • <i>Legionella</i> Culture (includes serotyping) • <i>Pseudomonas aeruginosa</i> • <i>Stenotrophomonas maltophilia</i> • <i>Acinetobacter</i> spp.	See 101, 102, 104, 105	7–10 days
109	Iron Related Bacteria	Lab-BART™	10–12 days
110	Sulfate Reducing Bacteria	Lab-BART™	10–12 days
111	Slime Forming Bacteria	Lab-BART™	10–12 days
112	Nitrifying Bacteria	Lab-BART™	5–7 days
113	Acid Producing Bacteria	Lab-BART™	10–12 days
201	Copper/Silver Analysis	EPA 200.8	7–10 days
301	Molecular Typing	SPL Modified Pulsenet, E-coli, salmonella, shingella procedure	3–4 weeks